The Xchange on London is a restaurant/bar that is situated on London Circuit in Canberra’s CBD. The business has been established for two years and is owner-operated.

Even though the business is relatively new and the fit out is modern, the owner was looking for ways to reduce operating costs and increase profits.

An Actsmart assessor visited Xchange on London to investigate energy and water use. Discussion with the business owner took place to determine operational factors and additional issues that were of concern to the business.

Within a week of the Actsmart assessment, the owner of Xchange on London received a tailored energy and water report. The report identified areas of high energy use and recommended a number of energy and water saving opportunities that were available to the business owner.

The report included an action plan that estimated the savings that could be achieved by implementing the recommendations, as well as a rough guide on costs and projected return on investment. All the opportunities identified in the action plan were eligible for the Actsmart rebate.
The owners of Xchange on London implemented the following Actsmart energy assessment recommendations:

- A timing system was installed to shut down non-essential refrigeration such as soft drink bottles, during closing hours, saving on running costs.
- A lighting upgrade saw lights replaced with energy efficient alternatives.

After the Actsmart rebate was paid to the client, the savings in their energy bills will pay for their upgrades in just over 10 months.

"The process was really straightforward. The assessor talked me through the energy saving opportunities and made sure I received a 50% rebate on the cost of the upgrades."

Manager, George Strohmayer

Actsmart assessors can provide tips on potential savings to the business through reduced maintenance and replacement costs and secondary savings through reduced heat load on the cooling and refrigeration systems.